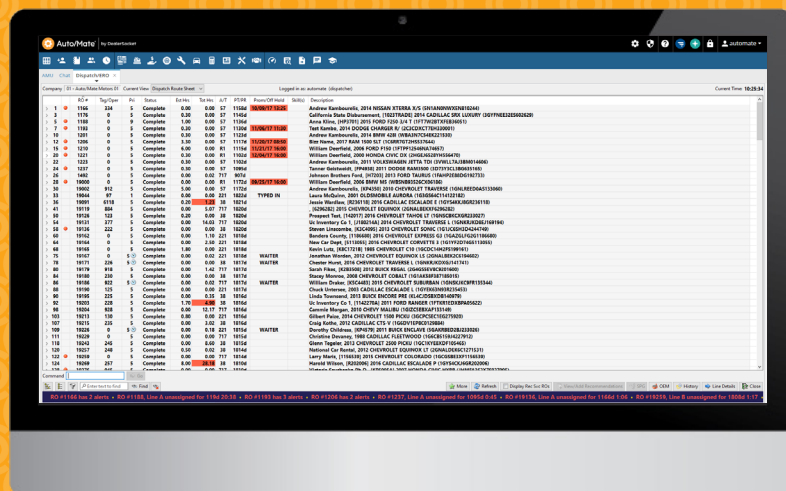


Electronic RO & Automatic Dispatch

Assign the Right Job to the
Right Tech at the Right Time

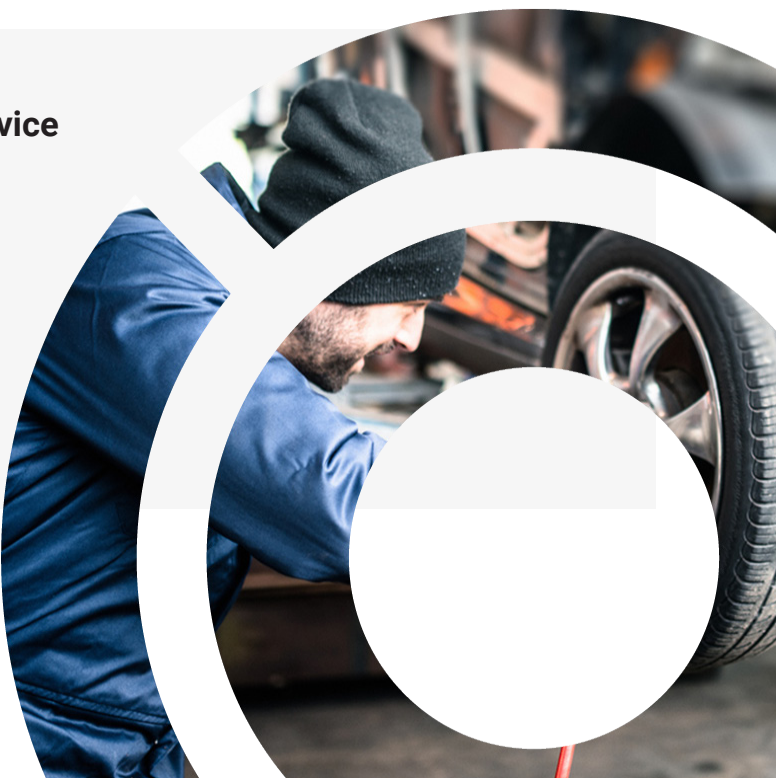


Dispatching Eliminates Tech Downtime and Paper Processes in Your Service Department

Auto/Mate's Dispatch module helps service departments increase efficiency and improve the overall repair process. Dispatch is available in manual or automatic versions. By giving technicians access to the tech console, they can spend less time looking for work and dealing with paper processes. Access the repair order electronically, see vehicle history, OEM information, MPI, request parts and type any notes into the system. This improves communication between service advisors and customers, and improves the overall customer experience.

How Dispatch Can Help Your Dealership

- ✓ **Meet promised times of completed service**
- ✓ **Distribute work to qualified techs and keep everyone productive**
- ✓ **Determine needed action with customized alert system**



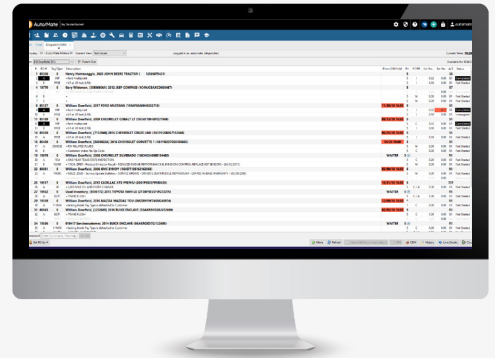


Meet Promised Times of Completed Service

Are you under-delivering promised completion times to your customers? With more and more carbuyers choosing auto chains and independent mechanics to repair their vehicles, it's now more important than ever to give your customers the best service experience possible. Auto/Mate's dispatch system helps increase customer retention by keeping track of your promised times and providing the ability to set waiting customers as a priority.

Distribute Work to Qualified Techs and Keep Everyone Productive

We offer dispatching in two formats; you can either automatically assign work to your techs based on skill codes or decide who gets what task via a dispatcher. By giving your technicians access to the tech console, they can spend less time looking for work and dealing with dated paper processes.



Determine Needed Action With Customized Alert System

Auto/Mate's integration with Worldpay reduces duplicate accounting efforts. No longer do you need to match reports from the terminal and the point of sale. Worldpay's portal tracks all transactions, providing for robust reporting and easy reconciliation. All transactions are pushed over to the Cash Receipts module in real time, eliminating manual posting as well as duplicate and incorrect entries.